

# Using Descartes to Keep Pace with Customs Regulations Such as ICS2



Harry Bakker, eCommerce and EDI Analyst from Ocean Network Express (ONE) explains how Descartes Global Security Filing™ (Descartes GSF™) solution is helping the company meet regulatory requirements with innovative compliance solutions.

“Descartes is not only a technology provider to help us comply with ICS2, but they advocate for us to help ensure our ongoing success. The communication with Descartes has been exceptional. They work closely with us on pain points and escalate our issues as needed. The customer success team also champions our priorities as a business and understands our unique needs.”

**Harry Bakker**  
Ecommerce and EDI Analyst  
Ocean Network Express (ONE)

## Company Profile

Ocean Network Express (ONE)

## Industry Vertical

Ocean carrier

## About the Client

Ocean Network Express (ONE), headquartered in Singapore, is one of the world's leading liner shipping companies. It operates a fleet of over 240 vessels with a capacity exceeding 1.9 million TEUs. Through its extensive global network, ONE provides reliable container shipping services to over 120 countries.

For more information, please visit [www.one-line.com](http://www.one-line.com).

## Quick Overview

### Challenge

Complying with evolving advanced security filing requirements worldwide

### Solution

Descartes Global Security Filing™ (Descartes GSF™)

### Results

- Improved Compliance
- Reduced Labor
- Path for Expansion
- Systems Connectivity

"Using Descartes for ICS2 was a natural progression for ONE to build upon our existing relationship with the technology provider," said Harry. "The benefit of having Descartes' expertise, network, connectivity, and reach is critical to help ensure regulatory compliance. Advanced security filing requirements such as ICS2 are growing in number and scope worldwide."

"Many countries are evolving their regulatory frameworks at differing speeds, use various transmission protocols, and are in a wide range of deployment and enforcement phases. By partnering with Descartes, we are better positioned to comply with customs regulations to move our customers' freight to its final destination."

"There is an opportunity cost of developing solutions internally to enable regulatory compliance. Making the connection and testing with customs agencies takes time, and there was a critical threshold where we decided that Descartes would be a good solution to speed us on the road to compliance for ICS2. Descartes provides both the expertise of connecting to customs agencies and builds a solid foundation for future regulatory changes. It is a win-win for us."

ICS2 is an advanced cargo information system designed to improve security in the international transportation of goods into the EU. The goal of ICS2 is to better identify high-risk shipments and facilitate the legitimate flow of goods. The regulation is being rolled out in phases, spans multiple modes of transport, and covers a broad range of supply chain stakeholders. Technology providers, such as Descartes, serve as a central conduit to enable compliance with regulations including ICS2 and similar regulations worldwide.

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## Results:



### Improved Compliance

Met advanced security filing requirements for regulations such as ICS2



### Path for Expansion

Laid a foundation to expand to other advanced security filing requirements as they arise



### Reduced Labor

Minimized the internal bandwidth required to comply with regulations



### Systems Connectivity

Information seamlessly populates existing systems to improve accuracy and speed processes